

# Understanding Your New WHITE RIVER VALLEY ELECTRIC COOPERATIVE BILL

Beginning this month, White River Valley Electric Cooperative has implemented a new billing statement. This detailed statement provides you with more information in an easier to read format.

**Who do I call if I have questions?**  
Call WRVEC at the phone number listed or stop by our nearest office.

**Did WRVEC receive my last payment?**  
This section shows summarized activity since the last bill.


**General information and specific messages**  
Issues pertaining to accounts will be found in this area.

**For what location is this bill?**  
Service type and information will be shown in this area.

**What have I been billed for?**  
A detailed list of charges by type of service will be shown here along with other information.

**How do I make my payment?**  
If payment is not automatically drafted from your bank, then return the bottom portion of the bill with payment.


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**White River Valley Electric Cooperative**  
A Touchstone Energy Cooperative  
PO Box 1518  
Branson, MO 65615-1518

[www.whiteriver.org](http://www.whiteriver.org)  
1-800-879-4056 417-335-9335  
Outage Line: 1-800-695-0056

ANY MEMBER  
123 ANY STREET  
ANYTOWN, USA 99999-9999



<b>Account Number 999999</b>	
<b>Billing Date 07/11/2006</b>	<b>Due Date 07/30/2006</b>

Billing Summary	
Previous Balance	516.03
Payments	237.89
Adjustments	5.56
Balance Forward	283.70
Current Charges	325.00
<b>Total Amount Due</b>	<b>608.70</b>

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A penalty, by type of service, may be charged after due date. Current electric service penalty is 2.00% nonrecurring.  
*Any previous balance amounts listed above may be subject to immediate disconnect.*

**Messages**

Your Account reflects a past due balance. Unless payment is received or special payment arrangements made, your meter is subject for removal. Please contact our Billing Department if you have any questions.

**Map Location 99-99-999**

**Meter Reading Details**

Meter 99999 Multiplier 1.0000 Sub 004 Type Electric

Current Reading	07/11/06	79947
Previous Reading	06/12/06	75994
Usage		3953

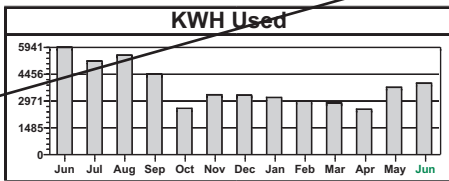
**Member Phone Number: 999-999-9999**      **Rate Schedule 101**

**Detail of Charges**

Amount Due Last Billing	516.03
Payments	237.89
Adjustments	5.56
Balance Forward	283.70
Energy Charge	287.07
Light Charge	7.50
Trip Charge	30.00
Operation Round Up	0.43
<b>Total</b>	<b>608.70</b>

Days	Kwh/Day	Cost/Day
This Month	29	.99

**KWH Used**



**\*\*\* DISCONNECT NOTICE \*\*\***  
This serves as your official notice of disconnect. Failure to pay the balance forward by 07/20/2006 may result in service disconnection.

Please Return This Stub With Your Payment

<b>Account#:</b>	<b>999999</b>
<b>Due Date:</b>	<b>07/30/2006</b>
<b>Total Amount Due:</b>	<b>608.70</b>
<b>Prior Balance Due Immediately</b>	

ANY MEMBER  
123 ANY STREET  
ANYTOWN, USA 99999-9999

**What if my account is delinquent?**  
A statement will appear indicating the date by which payment must be received to avoid disconnection.  
**THIS IS THE ONLY MAILED NOTICE YOU WILL RECEIVE.**

**What do I owe and when is it due?**  
Date due and total amount appear here.