# Low Income Home Energy Assistance Program



#### What is LIHEAP?

The **Low Income Home Energy Assistance Program (LIHEAP)** helps keep Missourians safe and healthy by helping low-income families pay their energy bills.

#### How does it work?

LIHEAP can help you in two ways:

- Energy Assistance (EA) helps you with a one-time payment for your primary heating bills from November through March. EA does not require your energy to be shut off or threatened to be shut off.
- Winter Energy Crisis Intervention Program (ECIP) is available November through May, depending on funding. The maximum amount of help you can get through Winter ECIP is \$800.

## What can I get help with?

LIHEAP can help you pay your energy bills and may be able to help you with emergency services, such as:

- Emergency lodging
- Furnace replacement and repairs
- Blankets
- Wood Stoves

## How do I apply?

Visit myDSS.mo.gov/energy-assistance

to apply for LIHEAP. You can apply online or download and print an application. You can also call 1-855-FSD-INFO (1-855-373-4636) and ask our team to mail you an application.

You will submit your completed application to your local agency listed on the last page of the LIHEAP application.

#### **Questions?**

For more information about LIHEAP, visit **myDSS.mo.gov/energy-assistance**. If you have questions, you can:

- Reach out to your local agency for help. Visit TinyURL.com/LIHEAPagencies for contact information.
- Visit **myDSS.mo.gov** any day, any time to start a chat and get answers to your basic questions.





Missouri Department of Social Services Family Support Division is an equal opportunity provider and employer program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY: 800-735-2966, Relay Missouri: 711.