

White River Electric Cooperative
January 2021
Board Meeting Report

The White River Valley Electric Cooperative Board of Directors met in regular session at the Branson Headquarters on Thursday, January 21st 2021. The meeting was held in the Community Room to allow for social distancing due to the Missouri COVID-19 Pandemic restrictions.

The meeting was called to order and roll call was taken. Director Rowland was absent from the meeting; however, quorum was established.

The Board began by reviewing and unanimously approving items on the consent agenda which included; January Board Meeting Agenda, December Board Meeting Minutes, and December Board Summary.

Vice President Whorton, Chair of the Bylaw, Governance, and Member Engagement Committee, reported the Committee had not recently met, but would be meeting soon. Director Pat Funk then stated his Committee would be meeting the next day and would report during the February meeting.

Vice President Whorton then delivered Suggestion Box comments submitted by the employees.

Next Manager of Communications and Member Engagement, Cassie Cunningham, presented the Board with the 2020 Member Satisfaction Survey Results. Cunningham stated during the Fall of 2020, White River Valley Electric Cooperative conducted a Residential Member Satisfaction Survey to determine member satisfaction. The Cooperative's American Customer Satisfaction Index (ASCI) score, Cooperative Attitude, and Performance Score (CAPS), and member demographics were discussed. Cunningham stated WRVEC had received an 85% ACSI score, which is the highest it has been in the history of the survey. She also said WRVEC's CAPS score was 89 for 2020, pointing out the score continues to improve every year.

Updates were given by the following departments: Safety and Training, Accounting and Office Operations, Communications and Member Engagement, Engineering and Development, Information Technology and Operations.

During the Engineering Report, Engineering Manager Beau Jackson asked for approval of the Aclara Meters UMT Upgrade Promo Proposal. The proposal by Anixter is a 3-year promo meter purchase agreement having potential savings to the Cooperative of \$469,812.00 and will allow the Cooperative to increase meter purchases above the original contracted volume at discounted prices to meet increasing demand for new service and maintenance needs while providing a meter surplus for an estimated 3 years. The total cost for the purchase of additional meters will be \$744,796 (plus taxes) paid over 2021-2023, and the financial outlay for 2021 is included in the approved Budget already. A motion was made to approve of the proposal as presented and to authorize the CEO/General Manager or his designees to execute any agreements or documentation for, on behalf and in the name of the Cooperative as may be necessary to carry out the intent of this resolution. Motion unanimously carried. **#01-21-2021-001**

Jackson then submitted the proposal by Double Quarter Cattle Co. to maintain and hay the Ozark property field for no cost to the Cooperative. This proposal is a request to allow the Manager of Engineering and Development to execute a 5-year agreement which would offset White River's cost of mowing and maintaining the back field at the Ozark property. A motion was made to approve the proposal as presented and to authorize the CEO/General Manager or his designees to execute any agreements or documentation for, on behalf and in the name of the Cooperative

as may be necessary to carry out the intent of this resolution. Motion unanimously carried. **#01-21-2021-002**

During the Operations Department Report, Manager of Operations John Combs presented to the Board for their information and approval the 2021 Right-of-Way contract with Progressive Solutions. The proposed contract is for the annual foliar application program which will cover 523 miles of right-of-way. Substations included are Ava, Lake, Table Rock, Kimberling City, Gretna, Stone Bridge, Bule Water and Roark; with all feeders being treated. A motion was made to approve the ROW Contract #1 with Progressive Solutions as presented and to authorize the CEO/General Manager or his designees to execute any agreements or documentation for, on behalf and in the name of the Cooperative as may be necessary to carry out the intent of this resolution. Motion unanimously carried. **#01-21- 2021-003**

Monthly reports on Cooperative activities/programs were presented by the following: Chris Hamon, CEO; Angie O'Dell, Manager of Executive Business Administration; the KAMO Report was presented by Director Short; the Sho-Me Report was presented by CEO Hamon. Due to the absence of a director, the legal presentation on the agenda was tabled and placed on the February Board Meeting Agenda.

During the Executive Business Departmental report, the Board held discussions regarding voting delegates representing WRVEC for the upcoming NRECA Annual meeting and the NRTC Annual Meeting. Following discussion, the following motions were made;

- Motion was made to approve CEO Chris Hamon as the voting delegate and President Jeff Hyatt as the alternate for the upcoming NRECA virtual PowerXchange meeting. Motion unanimously carried. **#01-21-2021-004**
- Motion was made to approve CEO Chris Hamon as the voting delegate for the upcoming NRTC Annual Meeting. Motion unanimously carried. **#01-21-2021-005**

The next regular meeting of the White River Valley Electric Board of Directors will be held on Thursday, February 18th 2021 beginning at 9:00 am. This meeting will be held at the Branson Headquarters in the Community Room unless governmental health orders are mandated that would prevent in-person assembly of the Board, in which case, the meeting will be held by teleconference. Additional notice will follow in advance of the meeting to confirm location and method.

Jenny Whorton / Vice-President